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## Reporting children at risk

Now the new threshold of **risk of significant harm** has come into effect:

- **Mandatory reporters employed in Government agencies (Health, Education, Police and Human Services) that have a Child Wellbeing Unit (CWU)** in their agency can call their CWU for help in identifying whether a case meets the new threshold of risk of significant harm; however, if the [Mandatory Reporter Guide](#) indicates there is risk of significant harm, they should contact the Child Protection Helpline directly.
- **Mandatory reporters employed by non-government organisations (NGOs) or by government agencies without a CWU** will still report matters where they believe a child is at risk of significant harm to the Child Protection Helpline on **133 627**.
- **The general public** will continue to make reports to the Child Protection Helpline by calling **132 111**.

Guidance on making a child protection report is available from the [Child Wellbeing & Child Protection - NSW Interagency Guidelines](#).

Mandatory reporters in NGOs, including General Practitioners who need assistance in using the Mandatory Reporter Guide, can call the [KTS Support Line](#) on **1800 772 479**.

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